# **CRISIS CARE CLUB UPDATE**

JANUARY 2011 ISSUE NO. 4



#### A special THANKYOU to all wonderful humanitarians who support our Crisis Care Club

This is the first update of 2012 and we have already been dealing with many crises. Without the awareness from kind people like you, we simply could not be of assistance to vulnerable people. The support throughout 2011 for Crisis Care has been an inspiration to all of the dedicated staff and volunteers. Of course, those most grateful are the impoverished people of the villages that we are able to offer aid and, most importantly, hope.

With your support we have already been able to send those with life affecting conditions for operations and treatment. We have repaired homes that were little more than four sticks and some grass, and given the gift of water to those who had to travel many kilometers to the nearest water pump. We hope to continue the life changing work all through 2012 making hopes become realities for those people facing crisis. Once again, thank you for keeping New Hope in your heart and remembering these amazing, brave and gentle people.

These are just some of the stories of January 2012:

#### CASE NO. 1 – HEAB HUP



Heab Hup has 8 children. Her husband works in the Army and is paid \$30 per month. Thanks to our family planning program, Hub has undergone a tubal ligation and has more time to help with income. She has been trying to grow a small herb patch near her hut and has been walking many kilometres each day to fetch water. Her and neighbouring families from the small cluster of homes around her have also been carrying heavy buckets of water daily for drinking, cooking and bathing. This water pump, provided by Crisis Care will now ensure families do not have to carry heavy buckets of water kilometres every day.

#### CASE NO. 2 – PLEASE MEET CHANROUM



We would like to introduce you to our new Medical Receptionist Mr. Chanroum. At the age of 10 months, Chanroum contracted Polio, leaving him with a disability limiting the use of his legs and arms and unable to walk. He lost his father in 2005 to Hepatitis and his mother in a car accident two years later.

Since then, Chanroum (21) was determined to take care of his two younger brothers and ensure they stayed in school. Chanroum has educated himself at home with Khmer and English language, and learnt how to repair mobile phones. For five years they survived with him repairing phones but recently he was forced to sell his tools to cover his brothers' school fees.

This is what led him to New Hope in late December to see if our Crisis Care centre may be able to help. When first arriving he said "I just want my brothers to continue their study". His two younger brothers are currently in Grade 7 and Grade 9 at Khmer School.

The 3 boys live in a broken down grass hut which is in urgent need of repair, have meagre belongings, but they do not complain. With no means to support his younger brothers it was likely that they would now have to leave school and begin collecting rubbish.

New Hope helped initially with emergency rice and funds, but with Chanroum's talents and determination, New Hope was able to offer him a job as Receptionist for our Helen Bonner Medical Clinic and Outreach Centre.

Chanroum's dream is to learn to play the piano on the weekends.



#### CASE NO. 3 – THE UPDATE OF SOK SREY MOM



Following up our story last month of the plight of beautiful Srey Mom, who has been confined to her bamboo hut for many years following her contracting TB of the bone when she was just 5 years of age; a child hood disease which could have been prevented with immunization:

On the 10th February we had our New Hope Doctor and Srey Mom travel to Phnom Penh, the capital of Cambodia, to be examined by three specialist doctors. The options were to amputate her leg from the knee, or try one last operation and longterm physiotherapy.

The specialists in the Phnom Penh are optimistic; they decided to operate and insert muscle and tissue from her arms into her leg.

Every day for 12 months she will be given injections in her leg to assist with the growth and repair and will have intense physiotherapy. If these procedures are not successful after 12 months, Srey Mom will undergo amputation of her leg.

Srey Mom's family has had to leave their jobs in province cutting rice, and relocate to Phnom Penh for a period of 12 months. New Hope is covering associated costs and family accommodation during this time, but hopefully there should be employment opportunities there for her brother, to help relieve the financial burden. Her mother will have to spend many hours helping with the exercises and bringing her food and providing extra care.

This will undoubtedly be a tough year for the family, but they are all prepared to work as a team in the hope of giving Srey Mom a chance of walking. New Hope shall be monitoring Srey Mom's progress over the next 12 months.

#### In January 2012, our 45th Rice Drop we distributed:

7.445 tons (149 sacks) of rice

\$1,419 US dollars

396 bottles of fish sauce, soy sauce,

to the 198 sponsored families.

Welcomed 7 new sponsored families

#### Crisis Care Also Provided: 4 mats 2 mosquito nets 7 blankets 41 bikes to impoverished families and students 2 grass huts rebuilt 1 water pump installed 102 cans of baby formula to 51 starving babies 3 bags of Emergency Rice

#### **CASE NO. 4 - AEK SOURPHON**

Aek Sourphon was burnt with a kerosene lamp when she was only 3 months old. She is now 46.

The burn fused her arm in this position, leaving her with a disability that has prevented the full use of her arm. She has lived in a Pagoda cleaning and cooking for Monks in a Village called Bakong, approximately 40 kilometres outside of Siem Reap. Sourphon's only living family is her mother who also lives in Bakong and is quite old.

She first arrived at our New Hope Clinic at the end of last year with complaints of a stomach ache. Her stomach problems were minor and improved very quickly with some medication prescribed by our doctor.

However our doctor took particular interest in her right arm and her disability.

Thanks to our Crisis Care support, an operation was quickly organised by our Medical staff for Sourphon,



so she travelled to Phnom Penh with our New Hope Doctor and underwent the first of two operations.

Continued support from New Hope will be required through the second operation and her support, which is booked in for next month. We will also ensure she is provided extensive Physiotherapy following the operations, to optimize her chance to have full movement in her arm.

#### January Report from Counsellor/Social Worker Ms. Srey Na:

- tested 2 people's blood—a man and a woman—for HIV; the man had a negative result (-) and the woman had a positive result (+)
- took 1 woman with pelvic issues to Reproductive Health Association for Cambodia
- provided medication to 15 women with vaginal issues
- took a woman who had a miscarriage to Provincial Hospital
- took 2 women with a disorder of the fallopian tube to Provincial Hospital for operation
- took 2 women to hospital for an baby and fallopian tube scan
- enabled 10 men to use a condom method for birth control
- Enabled 8 women to use a birth control method by having every-three-month injections
- enabled 5 women to use birth control method by tying their fallopian tube
- enabled 5 women to use a female-condom method for birth control

Totally, we enabled 28 citizens—10men and 18 women—to use birth control methods and provided counselling and health education to 40 citizens

#### CASE NO. 5 – CHOURN KUNTHEA

On the Tuesday 7<sup>th</sup> February at 10am a lady was found unconscious in Krorm Market in the centre of town. Around her neck was a New Hope identification card with our emergency phone number on it. Chourn Kunthea (28 years old) is one of our sponsored families and has had a particularly difficult life.

Kunthea has four young children and a very violent husband. When our medical staff arrived at the scene she was talking and says she was feeling fine. She had no recollection of what happened at the market- she went to buy fish and woke up at the Hospital.

On Friday 10<sup>th</sup> February, Kunthea arrived at New Hope for 'rice drop'. As she arrived at New Hope's entrance she again fell into unconsciousness. Our medical staff lifted her to our clinic for examination by our visiting western doctors, and further transferred her to the local hospital. Again, when Kunthea 'came to' she left the hospital and returned home.





Kunthea visited New Hope Outreach/Crisis Care centre Monday 13<sup>th</sup> February to collect her rice sponsorship. Our doctors again examined her and noted that one of her pupils is much smaller than the other. Other symptoms indicate she is suffering the effects of severe violence which has affected her both physically and mentally.

New Hope Crisis Care and Clinic has arranged for her to be seen by a specialist doctor and will cover the costs of any scans and possible treatment. We have also recommended counselling sessions with our Women's Health Specialist Srey Na, as Kunthea appears to be suffering classic symptoms of post-traumatic-stress-disorder.

#### A Tribute to SREY POV 1982-2012

by Cheryl Elliott (Outreach Coordinator)



I first met Srey Pov more than 18 months ago. New Hope accompanied her for extensive testing and treatment in Phnom Penh but to no avail. She had left her search for treatment far too late, due to the fact she could not afford the time off work, lest her children would have no food to eat that evening, and due to the fact she could not afford the initial \$4 consultation fee at the local hospital.

I began to visit Srey Pov on a regular basis with an Outreach or Clinic staff member but her condition continued to deteriorate.

For the past eight months we have visited Srey Pov every day, including weekends. Srey Pov was one of the most amazing people I have ever met and it did not take long for us to become very good friends. Her bravery and acceptance of her condition left me in awe. I only wish I could have accepted it as calmly as she did. I often felt anger and frustration that this had happened to such a loving and gentle mother.

Srey Pov's condition continued to worsen at an alarming rate; her whole face was now disfigured and she was in constant pain. She was left with only slight vision in one eye, her hearing diminished and as the tumour grew into her mouth she was unable to eat properly. She lost so much weight that she had a skeletal appearance and she suffered dreadfully even with the pain relief that we provided, yet she never complained.

In all the time that I have had the privilege of calling this brave lady my friend, I only saw her cry once and that was because she could no longer walk and missed seeing people. The next day New Hope gave her a wheel chair and the happiness was a delight to see.

Although I knew that her death was inevitable, I was not prepared on Thursday 12<sup>th</sup> January when we visited her. She held my hand, said "Okun" which is Cambodian for 'thank you' and she turned her back to me which was unusual. Her mother said that since the previous day Srey Pov had refused to eat, drink, speak or take any painrelieving medication.

The next day my friend passed away. I will never forget her, she was the bravest, most beautiful young woman I have ever met - she had just turned 30. There is not a day that passes that I don't think about her. Although we still visit her mother and children, I know I have lost a dear friend who had a profound impact on my life. Rest in Peace Srey Pov. I will always miss you. Now you are pain free and at peace my beautiful friend.

Of course New Hope crisis care covered funeral costs, completed all legal paperwork so that Pov's mother may now raise her children, and organised a very kind long term sponsor to help Grandmother with their care.



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#### A warm thankyou to all our friends who offer heartfelt support for our cause.

A good friend of ours Jamie Spark and family is attempting to run the 45km Great Ocean Road Marathon in Victoria Australia on 20 May 2012 for New Hope Cambodia. His aim is to raise \$45,000 for Crisis Care Club, Medicines and treatment, and sponsorship of Teachers and Doctors who all work tirelessly for the poor.

Hopefully some of you would like to get behind him and give him the support he deserves in this selfless challenge he has undertaken – we have attached a copy of his Go Fundraise page below. All Australian donations are tax-deductible and every dollar counts!

A warm thank you to Jamie and everyone who has helped the Crisis Care Club with donations and fundraisers.

Much love, good health and long life to all,

From Kerry, Kemsour and the New Hope team xxxx

# **GO FUNDRAISE SPONSORSHIP PAGE**



### **Running for New Hope Cambodia**

Creator: Jamie Spark

Close at Thursday, 31 May 2012

To help support Jamie and his cause for Cambodia please click on the link below -

#### http://www.gofundraise.com.au/pages/search?query=Running%20for%20New%20Hope%20Cambodia

A few years ago my family and I were looking for a small charity to get involved with, where that participation would have a direct impact on the people the charity was helping.

We came across New Hope Cambodia in Mondul 3, Siem Reap Cambodia. New Hope is a grass roots, Non-Government Organisation run by two dedicated individuals, Kemsour and Kerry Huntly. Mondul 3 slum is a broken community of army families, karaoke/sex workers and displaced men women and children.

Details of New Hope and the Mondul 3 community can be found in the attached URL. <u>www.newhopecambodia.com</u>

My wife and I, along with our daughters then aged 6 and 8 were fortunate enough to visit Mondul 3 a few years ago, and spend time "teaching" English to the children at the charity school operated by New Hope. To be honest though I think we learnt more than the local children, and since then I have tried to raise money here and there to help support the fantastic efforts of Kemsour and Kerry, along with their colleagues in some small way.

This time I am trying something a little more significant. It may be a mid-life crisis, or simply an effort to hold back the ever challenging middle age spread, but I am participating in my first marathon, the Great Ocean Road Marathon in Victoria Australia on 20 May 2012.

My aim is to raise US\$45,000.

I arrived at this number because the race is actually 45kms, (i.e. the distance between the pub in Lorne and the pub in Apollo Bay), and I will be pushing 45 at the time of competing. More importantly, 45k will go a long way to helping the young children of Mondul 3 with their education, it will assist the medical clinic in continuing to treat medical conditions that quite frankly most of us thought had been eradicated, and it will provide the older girls' with skills training that will ideally provide alternates to prostitution.

As many of you know I am not a natural runner, however I have been training hard and will be doing my best not to embarrass myself. More importantly though I will be using this to try and raise the plight of Mondul 3 in order to attract donations. This is a long term initiative, but if New Hope can assist some the children with longer term education, support options for employment, and address medical issues when they are mild inconveniences rather than emergencies, then perhaps the poverty cycle can be broken in this slum.

I hope you will be in a position to support New Hope, and I am sure Kerry (<u>kerry@newhopecambodia.com</u>) would be happy to provide you with more details as to how the US\$45,000 I hope to raise will be used.

Thanks and regards, Jamie



# JOIN OUR CRISIS CARE CLUB

Provide ONGOING EMERGENCY CRISIS CARE and

Save Lives for \$15, \$30, \$50 per month

(or single donation)

While New Hope Cambodia is striving to break the cycle of poverty in Siem Reap's slums by providing education, shelter and medical care, hardly a day goes by without staff being confronted by a person or family in crisis. While New Hope Cambodia's budget is totally committed to existing programs, these critical situations must also be addressed.

www.newhopecambodia.com has option of automated Monthly donations

and every dollar you donate is Tax Deductible for Auzzies



- Emergency relocation for the abused
- Recovering trafficked children or teenagers
- Crisis care Counseling
- Emergency accommodation for the abandoned or homeless
- Emergency food relief for the sick and malnourished
- Milk Formula for abandoned and/or malnourished babies
- Support for urgent operations broken limbs, amputations, removal of still born babies, emergency hospitalization
- Blood tests Help our Doctors diagnose illnesses
- Mosquito nets for families to prevent malaria and dengue fevers
- Sleeping mats and blankets
- Re-roofing and Tarpaulins for those who sleep in the rain
- Repair existing water pumps to deliver vital clean water
- Help with funeral costs for a family's loved one